GEORGE R. MUTHIKE

CONTACT INFORMATION

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Location: Nairobi, Kenya

GitHub: https://github.com/georgeklaus

Portfolio: https://my-portfolio-blush-delta-44.vercel.app/

PROFESSIONAL SUMMARY

I am a motivated and tech-savvy IT student with a strong foundation in IT infrastructure, technical support, and digital transformation. Proficient in troubleshooting hardware/software issues, maintaining computer networks, and ensuring smooth IT operations. Passionate about leveraging technology to improve efficiency and optimize system performance. Adept at working in dynamic environments, collaborating with teams, and delivering innovative solutions.

CORE SKILLS AND COMPETENCIES

Technical Skills

- IT Support: Diagnosing and troubleshooting technical issues in hardware, software, and

networks.

- System Administration: Managing and maintaining IT infrastructure, ensuring optimal performance.

- Networking: Knowledge of TCP/IP, LAN/WAN configurations, and network troubleshooting.

- Cybersecurity: Understanding of security best practices, firewalls, and data protection.

- Database Management: Experience with MySQL, PostgreSQL, and SQLite.

- Web Development: Proficient in HTML, CSS, JavaScript, and PHP.

- Data Analysis: Strong knowledge of Python, SQL, and visualization tools.

Professional Competencies

- Customer Service: Strong ability to assist users with IT-related concerns.

- Problem-Solving: Quick resolution of technical challenges to ensure minimal downtime.

- Teamwork & Collaboration: Works effectively with teams to achieve organizational goals.

- Time Management: Efficient in handling multiple tasks and meeting deadlines.

EDUCATION

Bachelor of Science in Information Technology *(Ongoing)*

Multimedia University of Kenya

Focus Areas: Networking, database management, and software development

Web Development

Power Learn Academy, 2023

Designed and deployed fully functional websites tailored to client needs, focusing on responsive design and user experience.

Certification in Technical Writing

AIRANDS College (2022 – 2023)

Advanced training in research, documentation, and analytical writing.

PROFESSIONAL EXPERIENCE

IT Support & Web Developer | Power Learn Academy (2023)

- Provided IT support by troubleshooting and resolving technical issues for students and staff.
- Managed software installations, updates, and security patches to maintain system integrity.
- Assisted in digital transformation initiatives, improving IT workflow and efficiency.
- Developed and optimized websites, ensuring responsiveness and user-friendliness.

Data Analyst & IT Assistant (2022 – 2023)

- Analyzed system performance metrics and provided insights for IT improvements.
- Assisted in managing database systems, ensuring data security and accessibility.
- Developed interactive dashboards for performance monitoring and reporting.
- Collaborated with IT teams to enhance system security and efficiency.

KEY PROJECTS

• Created my Portfolio using HTML, JS, CSS, PHP, BOOTSTRAP for the frontend and Django for the backend.

• IT Helpdesk System – Developed an internal IT support system to track and resolve

• technical issues efficiently.

• Expense-Tracker App – Created an app for tracking daily expenses with data

• Visualization.

• Designed a user-friendly, website for inspiring students through innovative STEM

(Science, Technology, Engineering, and Mathematics) education.

• Designed an Expense-Tracker app for tracking one's day to day expenses and a

comprehensive summary through bar charts and graphs.

ADDITIONAL INFORMATION

Certifications: A+ (In Progress), MCITP (Planned)

Languages: Fluent in English and Swahili

Hobbies: Technology exploration, content creation, and aviation trends